



## Mobile Banking Set-up for Non-Smartphones

**Step 1:** Make sure you have an active FirstBank of Nebraska Online Banking account. Your Online Banking login and password must be active and functioning properly. *If you don't have an Online Banking Account, call your local branch to enroll in Online Banking and mention that you are also interested in Mobile Banking.*

**Step 2:** Login to your Online Banking account from your computer and sign-up for Mobiliti/Mobile Banking. *To complete this process, you will need access to a computer AND all mobile devices you wish to enroll in Mobile Banking.*

After you login to Online Banking, follow these steps to navigate to the enrollment area:

- 1) Click on the "Services" link on the left side of the screen.
- 2) Click on "Mobiliti/Mobile Banking".
- 3) Click "Enroll" and after reading the terms and conditions, click the box to "Accept Terms & Conditions" once you understand and accept them.
- 4) Click "Continue" and the Select Services screen will appear.
- 5) On the Select Services screen, choose the type(s) of Mobile Banking Services you wish to utilize. FirstBank of Nebraska currently offers three types of mobile access. If you have a Non-Smartphone, you'll need to select "Text Messaging Service" because it is the only option for that type of device. If you upgrade to a Smart Phone (Android or iPhone) at a later time, you can enable additional services at that time. **Visit our website for details about each service.**
  - Mobile Application (APP) – works with iPhone or Android Smart Phones
  - Mobile Browser Service – works with iPhone or Android Smart Phones, as well as mobile devices such as an iPad, Kindle, Nook or Surface
  - **Text Messaging Service** – works with any Cellular Phone (Non-Smartphones)
- 6) Complete your "Account Selection & Configuration" by:
  - Selecting the time zone "Central Time (US & Canada)".
  - Click the check boxes to select which of your accounts you wish to access via Mobile Banking.
  - Enter a short, easy-to-recall nickname (must be a mix of 3-6 alpha and numeric characters) for each account so you it's easy to use when texting to request information about a specific account. *You can delete the pre-filled numbers if you like.* (i.e. If SAVE was your nickname for your savings account, you would text BAL SAVE to request your savings balance.)
  - Enter the phone number of each mobile device you wish to enroll in Mobiliti/Mobile Banking
    - When entering phone numbers, include your area code and then click "Continue".
    - After entering each one, you will receive a text message (**from 31727** labeled "activation code") on each mobile device.
    - To complete the activations, you must enter the "Activation Code" for each device within your Online Banking screen. When complete, "Activation Successful" will appear on your computer screen. **BE SURE TO PRINT A COPY OF THE ACTIVATION FOR EACH MOBILE DEVICE AND KEEP IT FOR YOUR RECORDS.**
- 7) Logout of Online Banking

**Step 3:** Finalize the Mobiliti/Mobile Banking activation for each mobile device. *You will need to complete the steps below for each mobile device you enrolled in the Text Messaging Service, selected in Step 2 during the Online Banking portion of the set-up process.*

Since you selected **Text Messaging Service**, you will need to *initiate each request* for account information.

- 1) To request specific information about your account information, just send a text with the appropriate short code command to the Mobiliti/Mobile Banking system at: **31727**.
  - a. Here is a **list of text messaging commands** you can use to request information:
    - i. **BAL** – Sends a text message containing all account balances for accounts you selected as eligible when completing the set-up process.
    - ii. **HIST + Account Nickname** (i.e. HIST CHKG) – Sends last four history transactions for accounts specified using nickname. Reply **NEXT** to receive additional transactions.
    - iii. **ATM + Street or Zip** – Sends closest ATM machine location based upon zip code or street address.
    - iv. **BRANCH + Street or Zip** – Sends closest bank branch location based upon zip code or street address.
    - v. **HELP** – Sends this list of text messaging commands to your phone.
  - b. ***At this point, you have completed the set-up for the Text Messaging Service on this device. Repeat as necessary if you have multiple devices enrolled.***